



VILLA CAROLA

BY KARISMA

Note: Please be advised that 2017 rates can be rolled over to 2018 until the 2018 rates are issued

Villa Carola	Week Category	2018 1-12pax	Teen (13 - 17.99)	Child (3.12.99)	Minimum Nights	Allotment
01/03/18 - 02/12/18	B	6,268	168	84	4	O/R
02/13/18 - 02/20/18	A	8,207	179	89	7	O/R
02/21/18 - 04/07/18	B	6,268	168	84	4	O/R
04/08/18 - 04/15/18	A	8,207	179	89	7	O/R
04/16/18 - 07/02/18	B	4,337	168	84	4	O/R
07/03/18 - 07/09/18	A	7,977	179	89	7	O/R
07/10/18 - 11/19/18	B	4,497	168	84	4	O/R
11/20/18 - 11/26/18	A	7,977	179	89	7	O/R
11/27/18 - 12/19/18	B	4,337	168	84	4	O/R
12/20/18 - 12/26/18	A	8,207	179	89	7	O/R
12/27/18 - 01/02/19	A	8,207	179	89	7	O/R

Maximum occupancy: 12 Adults & 2 Children

Please note: During Week Category A, check in will be on a 7 night minimum stay. If there is any extraordinary situation, please contact Mr. Paulino Núñez (pnunez@karismamexico.com)

Please note: During Week Category B, there are no restrictions on when check-in should be as long as minimum night requirements are met and the stay does not overlap into Week Category A.

Rates are in USD per night

Additional pax rate is per person, per night.

Rates include taxes and service fees

Children Rates:

0 - 2.99 years will travel free of charge

3 - 12.99 years : Apply rates above.

The Children and Teens rates will apply after the twelfth pax.

Included in Gourmet Inclusive® Package

- 24 hour Majordomo Service
- Pre-arrival service by Butler
- Personalized AI fresco check in/out
- Wireless internet connection
- Full Access to 4 Diamond AAA Gourmet Inclusive® Azul Beach Resort Riviera Maya
- A la carte restaurants and bars
- Kids club sponsored by Nickelodeon
- Fitness center from 7:00 h. – 20:00 h.
- Non-motorized water sports: kayaks, snorkeling gear, boogie boards, hobby cat.
- Once daily restocked beverage fridge with house wine, soft drinks, water and beer.
- 24 hr. Room Service
- Daily activities: (beach/volley, soccer, dance classes, Spanish classes)
- Nightly Entertainment at Azul Beach Resort Riviera Maya
- Access to Azul Beach Resort Riviera Maya's weekly fresh fish market, barbeque on the beach, beach burger, Taco party and gourmet paella lunch events
- Private Beach Butlers
- Beachfront swimming pool and Jacuzzi
- Welcome glass of sparkling wine and fresh scented towels
- Daily turn down service
- Daily maid service
- High tech security system including cameras & surveillance circuit
- Darts, Wii Console, board games, volleyball, soccer ball, Frisbee, paddleball set, badminton set, water guns, DVD Library , Ping Pong Table & pool floats
- Daily Newspaper: USA Today
- IPOD pre-loaded with a variety of music
- Surround Sound System
- Baby and children essentials such as: strollers, cribs, baby milk heaters, bottle sterilizers, baby stepping stool, baby bathrobe
- King Sized Beach Day Beds
- Lounge Chairs: in pool area and beach
- Roll-away barbeque gas grill
- Exterior Italian rustic style pizza/bread oven
- Laundry Room (Self Use): Includes iron and ironing board, washer/dryer and detergent
- Roll-away Beds

Royal Gourmet Inclusive® p/p p/n Supplement

\$175

Included Package:

- All Inclusions from Gourmet Inclusive Package
- Premium full bar including a wide range of International and Domestic liquors, spirits, etc. (In- Villa)
- Choice of a private Yacht Trip: 6 hours including waiter, captain and unlimited water, soft drinks and beer. Capacity: 20 Adults.
OR Deep Sea Fishing: 5 hours including captain and unlimited water, soft drinks and beer. Capacity: 8 Adults p/Fishing Boat
- Private Chef included 3 meals per day
- Exclusive Lobster Candlelight dinner at Sky Aqua Pier, 12 guests
- One In-Villa Themed Party with DJ
- Round-trip non-stop limo service for up to 12 people
- Aromatherapy menu
- Pillow Menu
- Bvlgari Amenities in each bathroom
- Luxurious monogrammed bathrobes for all guests
- Lifestyle Magazines on arrival
- Daily preferred newspaper delivered by Majordomo
- High tech meeting equipment (Video Conference, one PC station, projector, etc.)

Terms & Conditions:

Reservations

- Villa Carola works on request and availability basis. A reservation is not confirmed unless a confirmation notice has been issued by our reservations department.
- All reservations must be made through:
 - All quotes, availability and contract request must be directed to our Groups Department at

Groupsreservations@karismahotels.com

USA Direct. 786 497 5745
Tel. (809) 687 2929 ext 254

Gourmet Inclusive® Package Terms

- All members in the group must be on the same package at all times.
- For the comfort of our guests, the Gourmet Inclusive plan may be pre-purchased at time of original booking.
- For the comfort of our guests, the Royal Gourmet Inclusive plan may be pre-purchased at time of original booking.
- Guest with a booked and confirmed GI package cannot change their package once on property.

Cancellations and No Shows

- **Cancellation Policy for (A) weeks:** Tour Operator shall give Villa Carola prompt written notice of all cancelled reservations. Cancellation charges are as follows:
 - Cancellations submitted 120 days prior to arrival will be charged the equivalent of 1 night stay.
 - Cancellations submitted 90 days prior to arrival will be charged the equivalent of 2 nights stay.
 - Cancellations submitted 60 days prior to arrival will be charged for the full stay.
- **Cancellation Policy for (B) weeks:** Tour Operator shall give Villa Carola prompt written notice of all cancelled reservations. Cancellation charges are as follows:
 - Cancellations submitted 60 days prior to arrival will be charged 50% of total
 - Cancellations submitted 45 days prior to arrival will be charged 100% of total
- **No Shows**
 - Cancellation policy will apply accordingly

Payment Terms

A \$3,000 deposit must be issued at the time of booking. This deposit will be held and will only be processed after 15 days from the time of booking. Guests may cancel without penalty within these 15 days.

- **Payment for (A) weeks:** full payment must be issued 120 days prior to arrival
- **Payment for (B) weeks:** Full payment must be issued 60 days prior to arrival.

Payment must be made in US dollars and must indicate: Client name, Villa's confirmation number, arrival date, departure date, number of guests.

Late Arrivals:

If guests do not arrive on the confirmed arrival date, guest will need to inform the hotel of their new arrival date and will be entitled to the remaining nights in the reservation. Additional nights will be considered as a new booking, standard rates and conditions apply.

Contracted Rates:

Tour Operator cannot sell, promote, or advertise prices below the contracted rack rates stated in this agreement. Failure to do so, allows us to terminate this agreement at any time.

Damage Deposit:

A \$3,500 damage deposit is required for approval upon arrival of the guest. The damage deposit will be released upon the guest's check out

**Note: Please be advised that 2017-2018 rates can be rolled over to 2019 until the 2018-2019 rates are issued
In addition some 2017-2018 EBB parameters can be rolled over to 2019 until the 2018-2019 EBB's are issued**